

Digestive Disease Associates, Inc
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(619) 266-3332

CANCELLATION AND NO SHOW POLICY FOR
OFFICE VISITS

It is unfortunate that some of our patients make appointments for office visits and then cancel at the last minute or, even worse, simply do not show-up. This deprives other patients who are in need of medical attention the opportunity to be seen earlier. Because of this problem we reluctantly must enforce the following schedule requirements:

If there is a need to cancel your appointment you must notify us twenty-four hours before your appointment. If you fail to call to cancel your appointment, **YOU WILL BE CHARGED TEN DOLLARS (\$10.00)**, a fee that is not covered by insurance.

PLEASE NOTE WE WILL NOT BILL THIS CHARGE TO YOUR INSURANCE COMPANY.

After many years of practice I am truly sorry that these regulations must be instituted at this time. However, I find it unfair for the vast majority of responsible patients who suffer because of the irresponsibility of a few. Hopefully, this will suffice as a deterrent for not canceling office appointments.

Taddese T. Desta, M.D.
Cynthia L. Schaeffer, M.D.
Carlton Thomas Jr. M.D.

Patient Signature _____